

# EVERYTHING YOU NEED TO ENTER THE BUSINESS

**WebBRIX**<sup>3.1</sup>  
Reference Application

Re-brand WebBrix for your own OEM Access Control product. Offer customers a managed, hosted or traditional access solution.



**ACCESS**  
**Launchpad**  
Web-hosting Service

Host your WebBRIX-based application with AMT's partner hosting service and enjoy no upfront setup cost and start generating RMR immediately.



**Support  
& Services**

## Get System Support for your WebBRIX-based product and Engineering Support & Services from AMT's professional staff



Expanding your support team by partnering with AMT gives you quicker, more successful installs, happier customers and higher profits. Direct contact with our technical support staff is available through live phone support and over the web.

AMT wants you to be successful in access control and offers the resources to make that happen. Training for your sales team, technical support staff, and engineers is available. Ongoing support plans ensure you get the specialized assistance to create the product you want and be successful in the field. AMT specialists become an extension to your team, with access to whatever resources necessary for quick resolutions.

### Developer to Developer Support

Direct access to AMT's software developers is available through annual support plans.

**SILVER**

Provides developer support for API usage, diagnosing errors from programming calls, deployment, etc. for WebBrix source code and other user interface development.

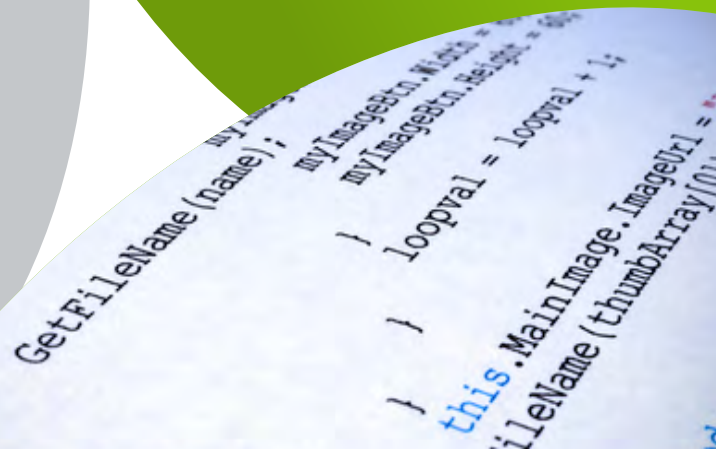
**GOLD**

Silver support plus support for developing server-based projects, such as OEM Communication Servers (OCSs).

### Software Engineering Services

AMT's software engineering services can provide the engineering work of customizing your WebBrix-based application or help you integrate it into your existing business processes or your own product. Working with AMT, your product can have its own look and feel and brand identity. We can completely replace the user interface or simply help with custom reports or other minor changes.

\*Application usage, troubleshooting field installations, and hardware support not included in Developer Support, See System Support on reverse side.



## System Support

System Support provides your company with the second-tier support to ensure successful field installations. Live phone support provides the fastest available assistance for issues with WebBrix installation, day-to-day usage, hardware configuration and support, and communication issues.

- Quicker resolution times
- Learn best techniques and practices
- Gain access to the engineers behind your product
- Sell your product with more confidence
- Be a voice AMT hears for product improvements
- Lower your technical support staff requirement



### System Support Options

	Phone	Web	AMTDN*
Searchable online help, tutorials and FAQ's	✗	✗	✗
Email support via Web Support Portal	✗	✗	
Access to support ticket history	✗	✗	
Live support Via Phone	✗		
Priority support (remote connections)	✗		

\*AMT Developer Network (AMTDN) is a searchable knowledge base available to the public at [support.amt-us.com/amtdn](http://support.amt-us.com/amtdn).

### Hours for Support:

Monday - Friday  
8:00am to 5:00pm CST

## Training

AMT offers a variety of training courses to ensure you are prepared through every step of the process, including selling access control, installing, configuring and troubleshooting WebBrix and supporting hardware.

4000-1000	Introduction to Access Control
4000-1100	Selling and Supporting Access Control
4000-2000	WebBrix Installation & Troubleshooting
4000-2100	WebBrix Basic
4000-2200	WebBrix Advanced
4000-3000	Configuring VertX for WebBrix
4000-5000	Basic Developer/Engineer Level Training

## About AMT, Inc.

AMT is a total security solutions provider of software applications, off-the-shelf hardware, hosted and managed access services and complete system support. AMT has specialized experience creating software for highly distributed security systems running as a service (SaaS). AMT further empowers OEM partners by providing source code, training and developer resources to customize their applications. AMT is an Advantage HID Channel Partner.

More information is available at [www.amt-us.com](http://www.amt-us.com).