



WebBrix Training Offerings for Central Stations

Managing WebBrix in the Data Center

Course # 4000-2000CS TRAINING

1/2 day, \$500.00 US*

This course will give you the confidence to evaluate, install and troubleshoot your WebBrix based application. A good understanding of the computer and network environments is crucial when installing software. You'll learn the correct information to gather prior to install. A detailed, step by step walk through of the installation will allow you to see all the different scenarios and how to make the correct choices to ensure success. The graduates of this course will also be equipped to evaluate and troubleshoot the software by using log files, reports and performance counters.

- **Pre-Installation Requirements:** Covers the hardware, software, OS and network requirements that will ensure a successful WebBrix installation.
- **WebBrix installation:** Covers the application installation and error reporting during the install. A hands on step by step walk through of a WebBrix installation will familiarize the attendee with the installation process. This will cover setting up the servers, and clients.
- **Multi-server environments**
- **File locations:** Covers the actual file locations where the data is stored.
- **Installation Information:** Covers all the installation information as it relates to the server, paths, files and versions installed.
- **WebBrix log files:** Covers the data stored in the error logs, install logs and the database logs. How they pertain to the system and how to use the error logs to identify any problems.
- **Diagnostic Reports:** Covers the default diagnostic reports provided by WebBrix. These reports will aid in detailing the health and status of the system.



The reports detail ID holders, information status to the controllers, orphaned data and unique ID per controller.

- **VertX Counters:** Covers the Windows counters that count the command queue, message queue and the number of VertX connections.
- **Uninstall:** Covers the WebBrix uninstall process. The attendee will go through an actual uninstall process and verify that all the files installed for WebBrix were successfully uninstalled.

WebBrix Training Offerings for Central Stations

WebBrix Basic

Course# 4000-2100CS TRAINING

2 days, \$2,500.00 US*

This course covers the concepts, terminology and best practices using a WebBrix based access control system in a Central Station environment. The graduates of this course will be familiar with all the aspects of the day to day operations of this system. Included will be in depth, hands on instruction of adding and deleting cards and cardholders, setting up time schedules and holidays, running reports and handling alarms.



Overview of WebBrix-based application running in a hosted environment.

Creating partitioned accounts

- Discovering hardware in to specific account partitions
- Setting up account users and user permissions
- Card sets
- Creating custom reports

Host operations

- Monitoring device status
- Events & Alarms
- Configuring and running reports
- Commanding locks to unlock and lock
- Handling common issues (communication failures, lost cards, etc.)

Web Interface (User screens accessible to monitored customers)

- Log in
- Viewing door status
- Configuring and activating access cards
- Setting up Unlock schedules, Holidays, Access Levels, etc.
- Running reports

Data Center activities

- Database backup/restore/archive
- Performance monitoring
- Error logs
- Network and firewall settings

* Prices include up to three participants. Each additional person is \$750.00 US. For courses offered at your location ask AMT about minimums and additional fees. Prices are subject to change without notice.



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